





**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	January 2023	0	0	0	0
2	February 2023	0	0	0	0
3	March 2023	0	0	0	0
4	April 2023	0	0	0	0
5	May 2023	0	0	0	0
6	June 2023	0	0	0	0
7	July 2023	0	0	0	0
8	August 2023	0	0	0	0
9	September 2023	0	0	0	0
10	October 2023	0	0	0	0
11	November 2023	0	0	0	0
12	December 2023	0	0	0	0
13	January 2024	0	0	0	0
14	February 2024	0	0	0	0
15	March 2024	0	0	0	0
16	April 2024	0	0	0	0
17	May 2024	0	0	0	0
18	June 2024	0	0	0	0
19	July 2024	0	0	0	0
20	August 2024	0	0	0	0
21	September 2024	0	0	0	0
22	October 2024	0	0	0	0
23	November 2024	0	0	0	0
24	December 2024	0	0	0	0
25	January 2025	0	0	0	0
26	February 2025	0	0	0	0
27	March 2025	0	0	0	0
28	April 2025	0	0	0	0
29	May 2025	0	0	0	0
30	June 2025	0	0	0	0
31	July 2025	0	0	0	0
32	August 2025	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



**Trend of annual disposal of complaints**

S.N	Year	Carried forward from previous year	Received during the year	Resolved During the year	Pending at the end of the year
1	2020-21	1	0	1	0
2	2021-22	0	0	0	0
3	2022-23	0	0	0	0
4.	2023-24	0	0	0	0
5.	2024-25	0	0	0	0
	<b>Grand Total</b>	1	0	1	0