

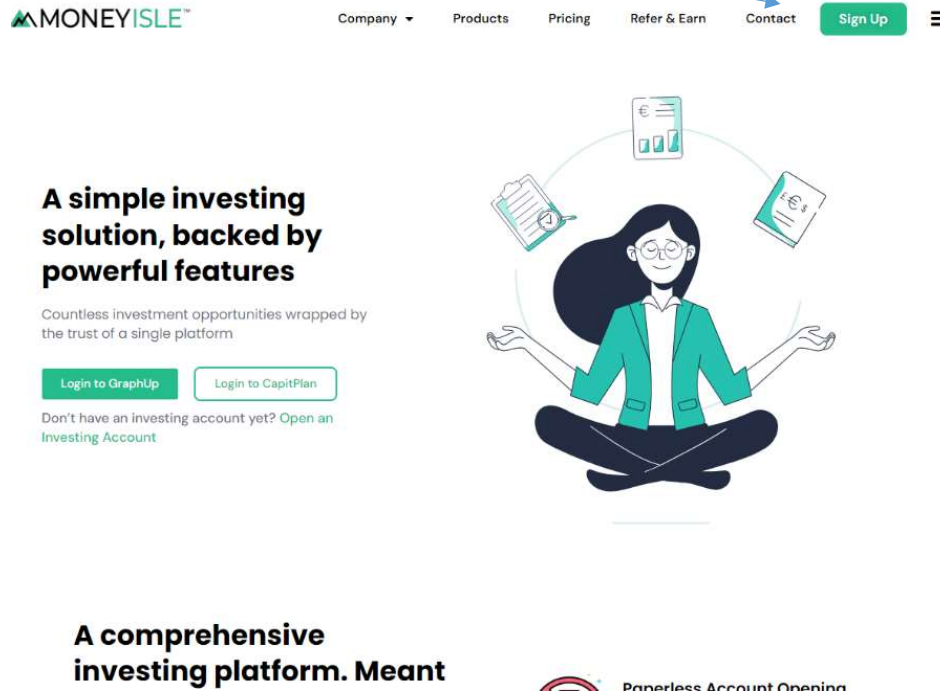
# Procedure for filing a complaint



## OPTION- 1

**Step 1:** Go to Moneyisle website → [www.moneyisle.in](http://www.moneyisle.in)

**Step 2:** Click on Contact us Tab, Link: <https://www.moneyisle.in/contact/>

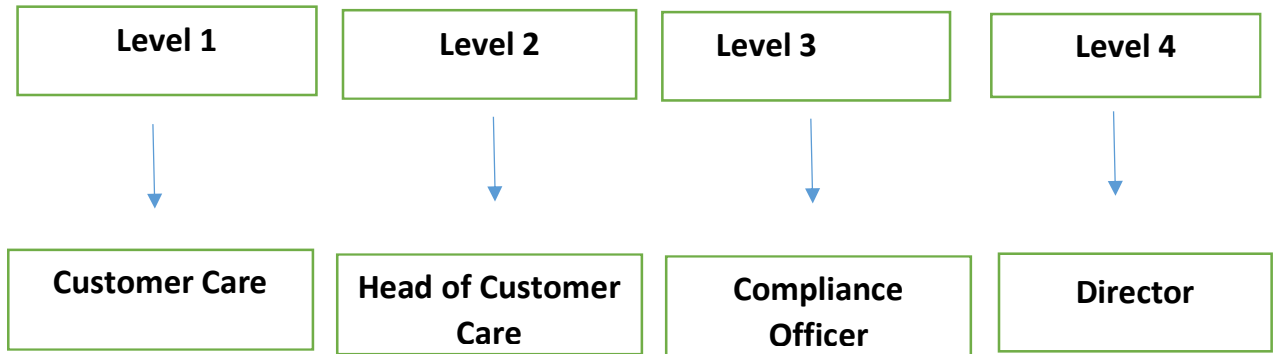


### Step 3: Escalation Matrix will get open



In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

#### Step 4: Complainant can raise Complaint as per below complaint raising levels



In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

**SEBI at** <https://scores.gov.in/scores/Welcome.html>

**Exchange at** <https://investorhelpline.nseindia.com/NICEPLUS/>.

**Note: Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.**

#### ➔ **OPTION -2**

**Step 1:** Alternatively, you can also reach us through “LETS TALK” Facility available on Home page of our website.

**MONEYISLE™** Company Products Pricing Refer & Earn Contact Sign Up

### Let's talk?

**Address**  
5A/4B, Ansari Road, Darya Ganj, New Delhi - 110002

**Call Us**  
Board: 011-43500300  
Call to trade: 011-43500301-308  
Backoffice: 011-43500316-320

**Email**  
support@moneyisle.in

Name:  Email:

Subject:  Phone:

Message:

**SUBMIT**

**Step 2:** Enter Details such as (Name, Email, Subject, Phone, Message)

**Step 3:** After Entering details, click on submit button

**Step 4:** Post clicking on Submit Button, Complaint Reference number will be received by complainant, via an Email.