# **CONFLICT OF INTEREST POLICY**

## **Introduction**

ISF Securities Ltd. (hereinafter "the Company") is engaged in providing financial services in Indian Capital Markets to high net worth individual and Retails Investors. The Company is registered as a Stock Broker with the NSE and BSE and DP with CDSL.

SEBI, vide its circular no. CIR/MIRSD/5/2013 dated August 27, 2013 has laid down the guidelines requiring registered intermediaries to establish and implement a conflicts of interest policy (hereinafter the "Policy").

To adhere to the above guidelines, the Company is required to take all reasonable steps to identify, eliminate or manage conflicts of interest. The Company is committed to acting honestly, fairly and professionally and in the best interests of its clients.

#### **Purpose**

The purpose of this Policy is to set out the Company's approach to identify and manage conflicts of interest which may arise during the course of its business activities.

This Policy aims at:

- a. identifying circumstances which may give rise to conflicts of interest entailing a material risk of damage to clients' interests,
- b. establishing appropriate procedures and systems to manage those conflicts, and
- c. ensuring the maintenance of such procedures and systems in an effort to prevent actual damage to clients' interests through conflicts identified.

#### <u>Scope</u>

The Policy applies to the Board of Directors and Employees of the Company (collectively referred to as "Employees") and relevant associated persons as defined in SEBI(Certification of associated persons in the securities market) Regulations, 2007 with respect to all interactions with the clients.

#### **Potential conflict of interest areas**

- **1.** The Company or employees or relevant associated person(s) is/ are likely to make a financial gain, or avoid a financial loss, at the expense of the client.
- **2.** The Company or employees or relevant associated persons has/have an interest in the outcome of a service provided to the client or of a transaction carried out on behalf of the client, which is distinct from the client's interest in the outcome.
- **3.** The Company or employees or relevant associated person(s) has/have a financial or other incentive to favour the interest of another client or group of clients over the interest of one client.

**4.** The Company or employees or relevant associated persons receives or will receive from a person other than the client an inducement in relation to a service provided to the client, in the form of monies, goods or services, other than the standard commission or fee for that service.

### Procedures and controls to managing conflict of interest

The procedures and controls that the Company follows to manage the identified conflicts of interests include the following:

- 1. Effective procedures to prevent or control the exchange of information in the activities involving a risk of conflict of interest where the exchange of that information is likely to harm the interest of one or more clients;
- 2. Measures to prevent or limit any person from exercising inappropriate influence over the way in which capital market services are carried out;
- 3. Chinese walls restricting flow of confidential and price sensitive information within the Company, physical separation of departments and sharing of information only on a "Need to Know Basis".
- 4. Appointment of Independent Internal auditors to ensure that appropriate systems and controls are maintained and their effectiveness or otherwise is being reported to the Company's Board of Directors.
- 5. The employees are governed by measures laid down in the internal code of conduct and other policies whichinclude the following:
  - a. restrictions on dealing in securities while handling client's mandate or while in possession of material nonpublished information, or communicating such information while dealing on client's behalf, manipulating demandor supply of securities or influencing their market price.
  - b. Restrictions on an incentive structure that encourages sale of products not suiting the client's risk profile.
  - c. Restrictions on divulgence of client's confidentiality unless required by or under the law

d.The associated persons shall at all times maintain high standards of integrity in the conduct of their businessfollowed by compliance reporting to Board of Directors and senior management.

- 6. The Board of Directors of the Company have responsibility for keeping thePolicy in place. Any situation or transaction involving an actual or potential conflict of interest should promptly be reported to the Compliance team and obtain their determination as to whether a conflict exists.
- 7. Where a conflict arises and the Company is aware of it, it will disclose the conflict to the client prior toundertaking the business for that client or, if the Company

does not believe that the disclosure is appropriate tomanage the conflict, the Company may choose not to proceed with the transaction or matter giving rise to theconflict.

8. Periodic review of the Policy will be done at the Board Meeting of the Company. The same shall be need basis.

# Violation and Consequences

Any non- adherence with the Policy will be subject to strict action.